2ndNature®
University Edition

PBX and voice mail management software for colleges and universities

If you could create the perfect software package for managing your college or university's PBX and voice mail systems, you would create 2nd Nature.

Unimax's 2nd Nature University Edition software was carefully designed to meet the specific requirements of college and university telecom environments. 2nd Nature replaces the use of your complex PBX and voice mail system software with a single, easy-to-use interface. With 2nd Nature, higher education institutions realize three key benefits:

1. Reduce operational costs
2. Reduce time spent on phone system administration
3. Improve internal customer service

Reduce operational costs

Colleges and universities are under tremendous pressure to cut costs. State and federal funding have been reduced and there is no end in sight. 2nd Nature can play a big role in helping education institutions find ways to reduce expenses. 2nd Nature reduces PBX and voice mail administration costs by introducing powerful bulk editing capabilities, reducing repetitive processes, enabling automation, and much more.

- Easy-to-use interface reduces complexity
- Bulk create, modify, and delete large volumes of phones and voice mailboxes
- Advanced find, filter, sort, compare, and analyze features
- Manage PBX and voice mail systems from one screen
- Standardize and automate everyday processes
- Schedule single and multiple changes for execution during off-hours
- Low educational package pricing
- Flat rate or subscription pricing options

Use powerful bulk editing tools to quickly process semester changes

Significantly reduce the amount of time it takes to create, modify, and delete phones in advance of each semester. 2nd Nature's bulk editing tools can help you process thousands of changes in hours instead of weeks. Save money, save time, and get your work done without the typical new semester stress.

Reduce time spent on phone system administration

Because 2nd Nature offers significantly greater ease-of-use and more power than the administration software that came with your PBX and voice mail systems, it will save you valuable time that can be spent on more strategic projects and initiatives.

- Manage phones by department, dorm, etc.
- Improve visibility with advanced reporting capabilities
- Export telecom data for use with other software (i.e. E911 systems, registration software, Microsoft Excel, and others)
- Quickly create, modify, and delete multiple phones and voice mailboxes using templates, external files, Active Directory, and others
- Share extension and voice mailbox data with other software applications
- Identify available PBX extensions and voice mailboxes
- Customize your data with user definable fields
- Delegate simple tasks to interns or students

Improve internal customer service

Increase the speed and accuracy of student and faculty requests to create and modify phones and voice mailboxes. Streamline the provisioning process, and simplify troubleshooting. 2nd Nature will enable you to improve internal customer service while spending less time and money.

- Faster turn-around times
- Fewer errors

- ▸ Quickly reset passwords
- ▸ Address support issues even when students don't know their phone number
- ▸ Generate accurate and comprehensive management reports
- ▸ Quickly view available telecom resources and reserve phones or voice mailboxes for specific people and positions
- ▸ Integrate with Active Directory, linking phone, voice mail, and user profile data, including email
- ▸ Easily identify improperly linked phone and voice mail resources

2nd Nature is easy to buy, install, and use

Its low educational price and options for flat rate or subscription payment make buying 2nd Nature easy on your budget. Installation is easy with inclusive implementation hours and training. Using 2nd Nature is also easy. Unlike the administration software that came with your PBX and voice mail systems, it does not require years of training, experience, or telecom expertise.

Are we compatible?

Unimax software is compatible with leading PBX, voice messaging and unified communications systems from Avaya®, Cisco®, Legacy Nortel®, Microsoft®, AVST® and others. For more information on specific system compatibility, please email us at TellMeMore@unimax.com.

Key Benefits of 2nd Nature University Edition

Reduce operational costs

- ▸ Bulk create, modify, and delete large volumes of phones and voice mailboxes
- ▸ Advanced find, filter, sort, compare, and analyze features
- ▸ Manage PBX and voice mail systems from one screen
- ▸ Schedule single and multiple changes for execution during off-hours
- ▸ Educational pricing and subscription payments

Reduce time spent on phone system administration

- ▸ Manage phones by department, dorm, etc.
- ▸ Improve visibility with advanced reporting capabilities
- ▸ Export telecom data for use with other software (i.e. E911 systems, registration software, Microsoft Excel, and others)
- ▸ Quickly create, modify, and delete multiple phones and voice mailboxes using templates, external files, Active Directory, and others
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